
django-freshdesk Documentation

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Single Sign-On functionality between Django and Freshdesk.

The Freshdesk documentation for Single Sign-On is located at [Freshdesk documentation](#)

1.1 Get the code

Getting the code for the latest stable release using pip:

```
$ pip install django-freshdesk
```

You can also download the source and run:

```
$ python setup.py install
```

1.2 Add the application to the project settings

Make sure that `.django.contrib.auth` is installed and then add register `'freshdesk'` in the `'INSTALLED_APPS'` section of your project's settings

```
INSTALLED_APPS = (  
    ...  
    'django.contrib.auth',  
    'freshdesk',  
)
```

1.3 Setup the settings variables

You must specify two settings variables in your settings module.

- The URL of your support page, will either a subdomain in `freshdesk.com` or your own domain (using a CNAME record)

```
FRESHDESK_URL = 'http://yourcompany.freshdesk.com/'
```

- The shared secret you get from Freshdesk when setting up Simple SSO

```
FRESHDESK_SECRET_KEY = '098f6bcd4621d373cade4e832627b4f6'
```

1.4 Register the urls

Add the application urls to your urlconf

```
urlpatterns = patterns('',
    ...
    url(r'^login/sso/', include('freshdesk.urls')),
)
```

Requirements

- Python 2.7, 3.2, 3.3 or 3.4
- Django \geq 1.5

Bugs and requests

If you have found a bug or or you have a ny request, please use the issue tracker on GitHub.

<https://github.com/ThatGreenSpace/django-freshdesk/issues>

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